

iPad-iPhone Stuck In Restore Mode After Update

Problem: When you were in the process of doing an Update to the iOS on either an iPad or iPhone your device gets stuck at the following screen (See Figure 1 below). This can be when you are trying to do a full iOS update or just a point release to the iOS operating system. Your iPad will look like it completed the update process successfully, but when it restarts the “Connect Your iPad to iTunes” Screen appears. If you connect your iPad to iTunes and do a restore from backup this will complete successfully, but after your iPad restarts from this you are prompted with the same screen again to “Connect Your iPad to iTunes”.

Solution:

NOTE: DO THE FOLLOWING STEPS AT YOUR OWN RISK. FOLLOWING THESE STEPS CAN HARM, DESTROY, OR EVEN LEAVE YOUR DEVICE TOTALLY UNUSABLE. THIS MAY ALSO VOID YOUR WARRANTY WITH APPLE. I TAKE NO RESPONSIBILY FOR THE OUTCOME OF WHAT HAPPENS TO YOUR DEVICE, AND THEREFORE CANNOT BE HELD LIABLELY IN ANYWAY SHAPE OR FORM. YOU HAVE BEEN WARNED. To fix this issue you will need to go to <http://download.cnet.com> and type in redsn0w in the “Download Search Box”. There should be two options listed in the results and you will need to select the second one. **Note: You can also try the following direct link (http://download.cnet.com/1770-20_4-0.html?query=redsn0&platformSelect=&tag=srch&searchtype=downloads&filterName=platform%3DWindows%2CMac%2CiOS%2CAndroid%2CWebware%2CMobile&filter=platform%3DWindows%2CMac%2CiOS%2CAndroid%2CWebware%2CMobile).** Once you have download this you will need to make sure that the iPad is connected to the computer, and that it is at the screen that looks like Figure 1 Below. **Important Note: Make sure that you have iTunes CLOSED before proceeding.** Now you will need to go to the location where you downloaded the file to, and double-click on “redsn0w.exe”. Once the application opens you should see your device listed at the bottom of the application window (Right above where it says Next or Cancel). Now click on the “Extras Button”. You will now see lots of options, and you will need to look towards the middle of the screen and find the one that says “Recovery Fix”, and you will need to click on that. After a few seconds your device will automatically restart. **Note: You may notice that when it restarts it goes ahead and finishes the update process that it was hung up on.** When you device comes back up it will most likely go back the screen where it wants you to connect it to iTunes. You will now need to close out of redsn0w, and either you will be able to just unlock your device and pick right back up where you left off (Your everyday use of the device), or you may actually have to do a restore from one of your backups from within iTunes. Once you finish all of this your device should be back to functioning like normal.



Figure 1