

## How to set the Blackberry 9530 back to Factory Settings

To set the Blackberry 9530 back to Factory Settings, you will need to do the following.

First- make sure the phone is on, and at the main screen.

Second- press the button that has all of the dots on it (Also known as the Blackberry Button).

Third- find "options" and touch the screen to enter "options" (This will select that option).

Fourth- scroll to "security options" and touch the screen to enter "security options" (This will select that option).

Fifth- scroll to "general settings" and touch the screen to enter "general settings" (This will select that option).

Sixth- press the button that has all of the dots on it (Also known as the Blackberry Button) and choose the option "wipe handheld", and touch the screen to enter "wipe handheld" (This will select that option).

Seventh- touch the screen to check the box beside "include third party applications", and then scroll down to "continue" and touch the screen to enter "continue".

Eighth- type in the word "blackberry" and touch the screen to enter. It will then start erasing your phone. Your phone will then cut off and restart on its own. **Note: This will only erase the information in your phone and set that back to factory defaults. You will notice that your phone will stay activated. You will have to call Verizon to get them to deactivate your phone.**