

## How to set the Blackberry 8830 back to Factory Settings

To set the Blackberry 8830 back to Factory Settings, you will need to do the following.

First- make sure the phone is on, and at the main screen.

Second- press the button that has all of the dots on it (Also known as the Blackberry Button).

Third- find "options" and press the white button straight in (This will select that option).

Fourth- scroll to "security options" and press the white button straight in (This will select that option).

Fifth- scroll to "general options" and press the white button straight in (This will select that option).

Sixth- press the button that has all of the dots on it (Also known as the Blackberry Button) and choose the option "wipe handheld", and press the white button straight in (This will select that option).

Seventh- press the white button straight in to select "include third party applications", and then scroll down to "continue" and press the white button straight in again to select that option.

Eighth- type in the word "blackberry" and press the white button straight in. It will then start erasing your phone. Your phone will then cut off and restart on its own. **Note: This will only erase the information in your phone and set that back to factory defaults. You will notice that your phone will stay activated. You will have to call Verizon to get them to deactivate your phone.**